Pandemic ART Launch!

CHAT WITH US LIVE DURING SESSION

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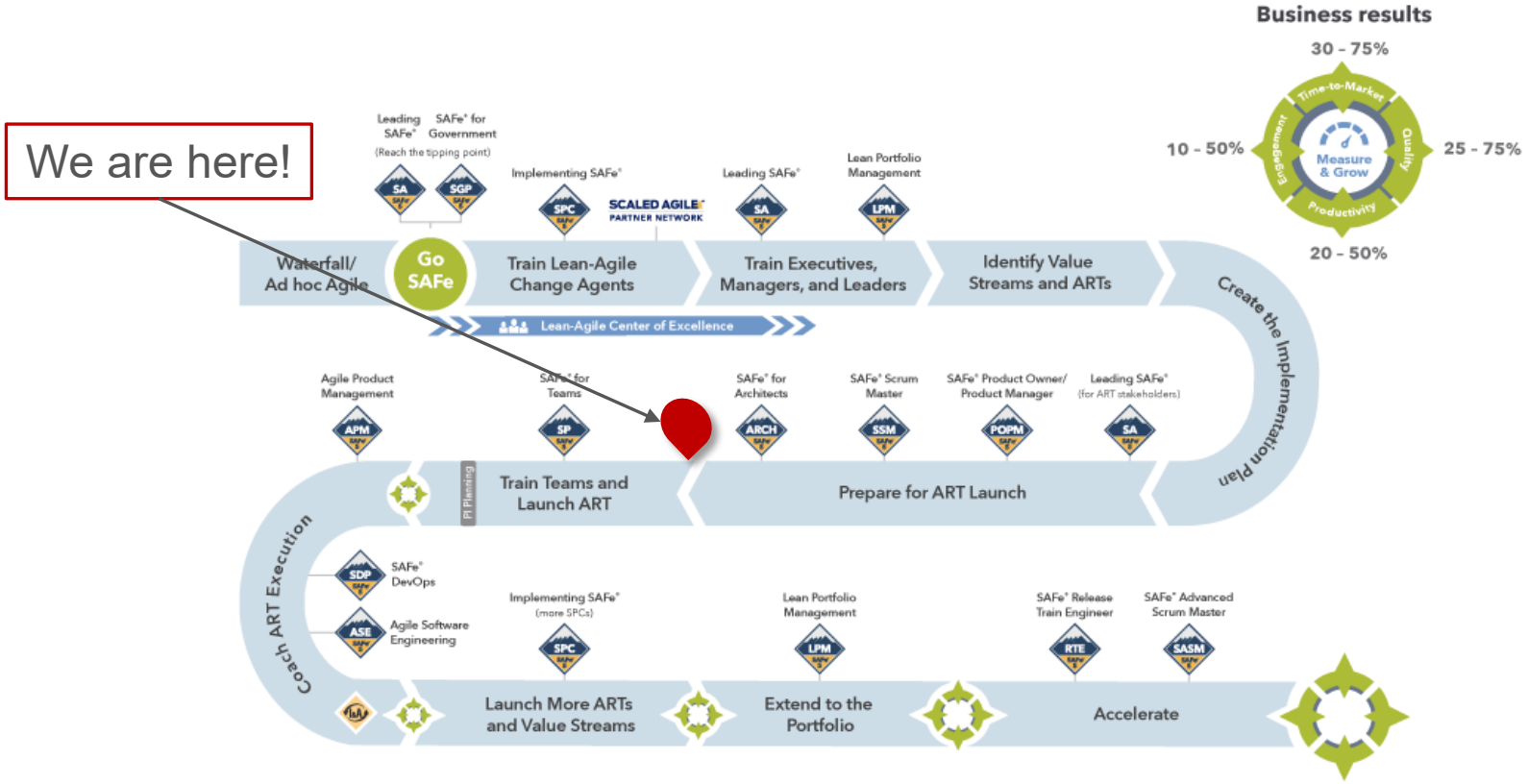
The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.

Agile Principle #6

March 2020



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We Are Ready!

- ✔ A desire to change
- ✔ An engaged Business Owner
- ✔ An experienced Agile Coach & SPC
- ✔ An SPCT Candidate to serve as mentor
- ✔ Managers and Leaders who took the time for Leading SAFe

- ✔ Value Stream and ART identified
- ✔ Teams willing to try a new way of working
- ✔ Travel approval
- ✔ A hotel ballroom secured for the event
- ✔ Wall space in the office for Kanban & program boards

Grapple With the New (Ab)Normal

Uncertainty, Fear and Doubt

It’s Personal

It’s Professional

When did it become real?

The Quick Pivot

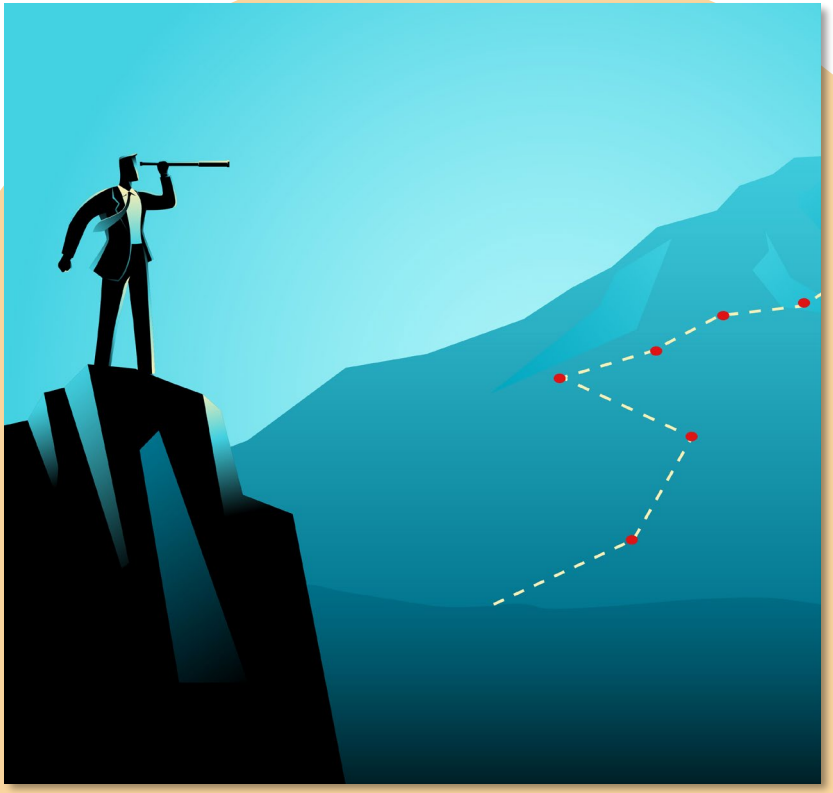
This is hard, but let's do it anyway.

- **Ignore sunk costs!**

The Quick Pivot

This is hard but let's do it anyway.

- Ignore sunk costs!
- **Leadership**



The Quick Pivot

This is hard but let's do it anyway.

- Ignore sunk costs!
- Leadership
- **Remote Logistics**

The Quick Pivot

This is hard but let's do it anyway.

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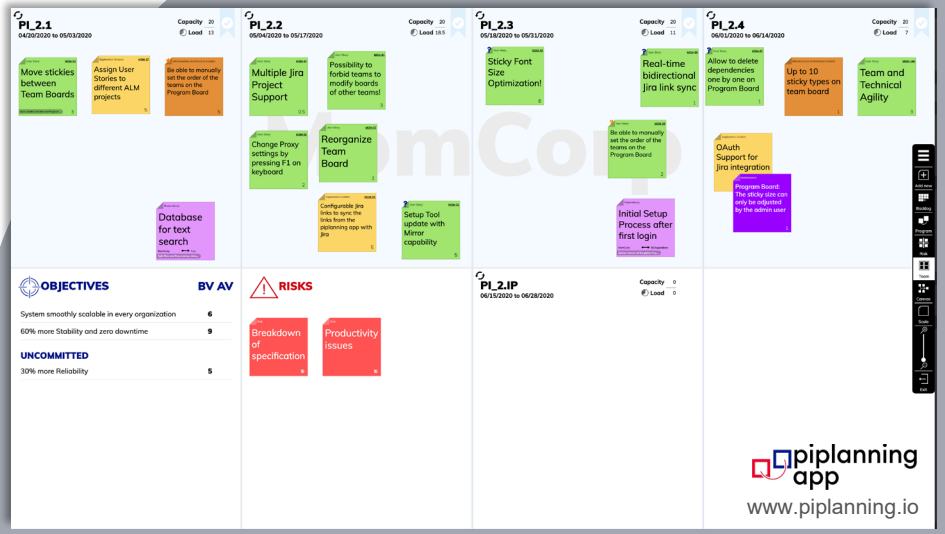
- **Coaching**

The Quick Pivot

This is hard but let's do it anyway.

- Ignore sunk costs!
- Leadership
- Remote Logistics
- Coaching
- **Tools**

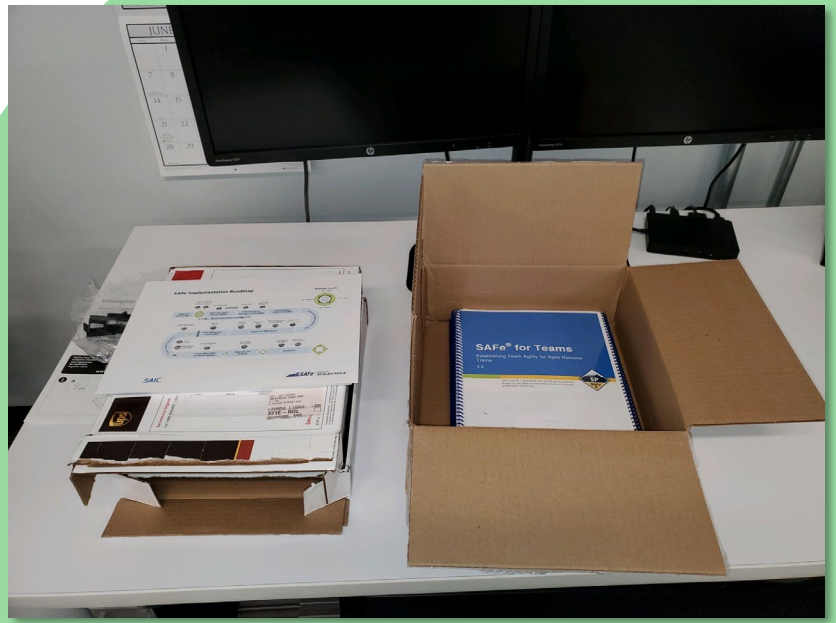


The First Test

SAFe for Teams… Remote!

Aspirations

- Start with Leadership
- Train the teams, launch the train!
- 100+ person ART would all participate
- Test-ran the tech
- Brought in Coach-SPC class assistants
- Seeing Scaled Agile, Inc. coaches deliver remote guidance webinars



SAFe for Teams… Remote!

Glows & Grows

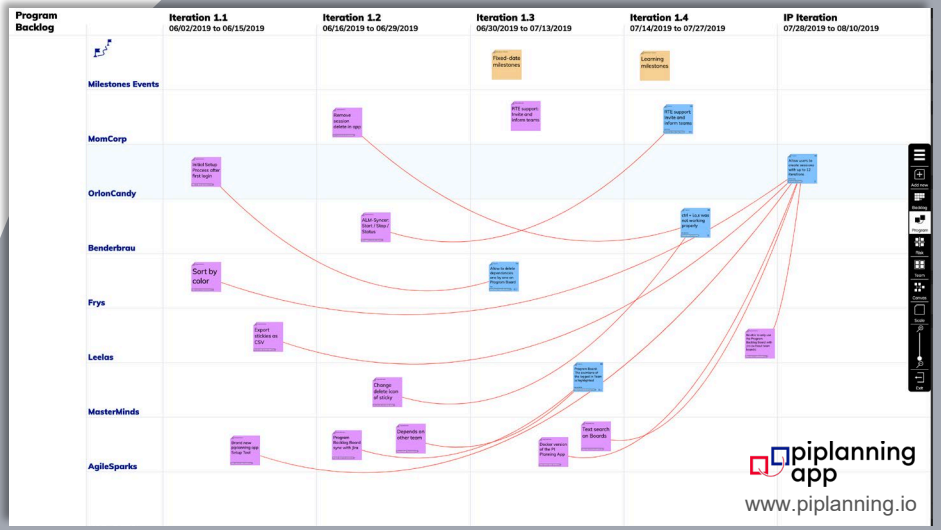
- ✅ Leadership intro makes for success
- ☑ Smaller groups + smaller learning chunks = better remote learning
- ☑ Breakout rooms
  - Breakout room helpers
  - Breakout room admin
- ☑ Assistants are the awesomest!
- 😬 Double your distraction assumptions
- 😬 Allow time to get used to the tech
  - Snafus will happen
- 😬 Don’t assume anything

PI Planning or Face Planting?

Remote PI Planning

Aspirations

- We got rid of our tech bugs during SAFe for Teams, right?
- Great PI Planning remote tool
- Start with Leadership
- Bring in assistants



Remote PI Planning

Glows & Grows

- ✅ Leadership intro and support is critical
- ✅ Three days for remote
- ✅ Again, amazing assistant success
- 😬 MAJOR Human-based Tool Hiccup
  - Leadership shined
  - This ART adapted
- 😬 Software dev assumptions do not necessarily translate to a government-business ART

Agile Teams & Iterations

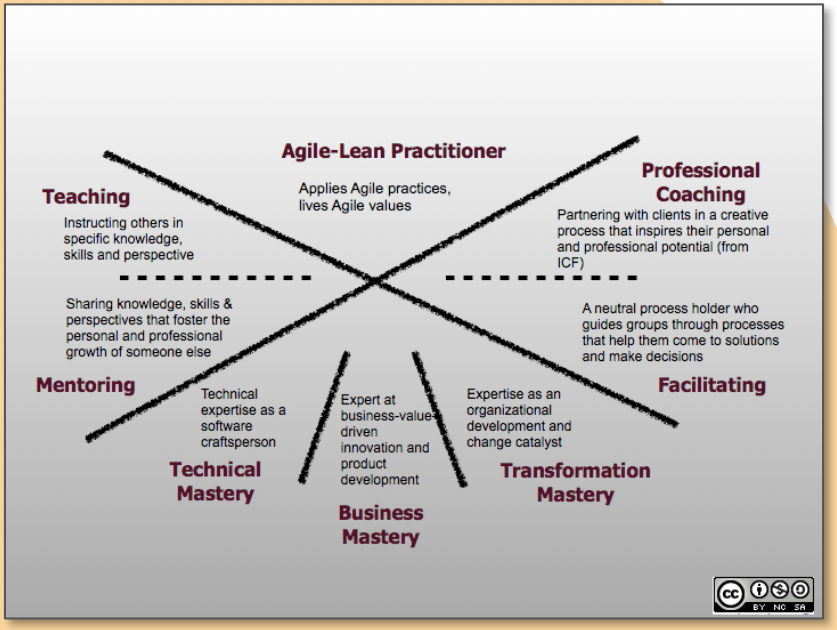
You're Remote, But You're Still a Team

- Team members met face-to-face for the first time – even though we were remote
- Different teams, different paces
- More time for forming
- Embrace the awkward; find the fun
- Video for your team before video for the ART
- Yeah, that's *my* kid/cat/dog...

Individuals & Interactions Over Processes & Tools

- We were all struggling together
- People are not Kanban cards
- Make time to connect
- Learn the tools; remember the human
- Video = encourage, don’t force
  - Backgrounds showed who we were
- Focus on the values and principles
- Experiment and adapt

Agile Coaching



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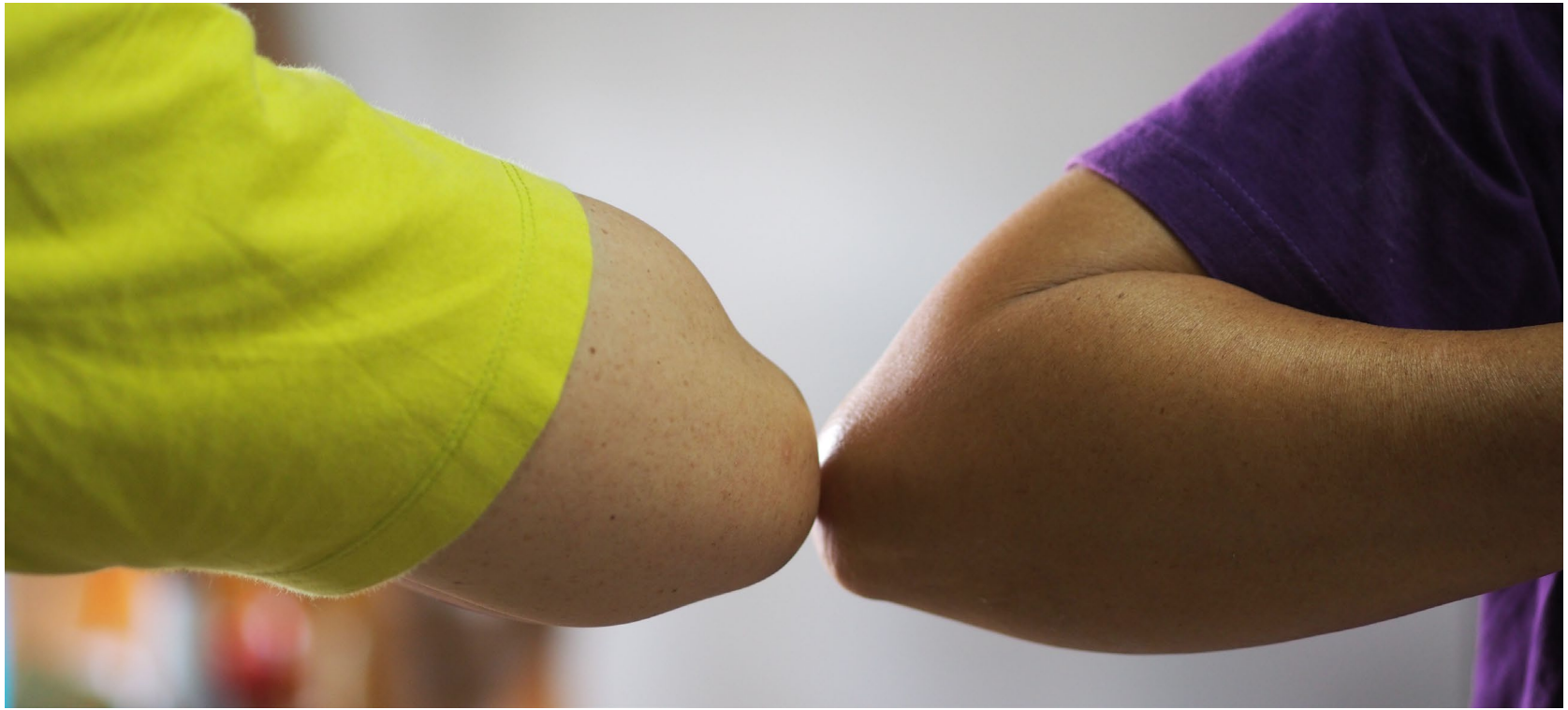
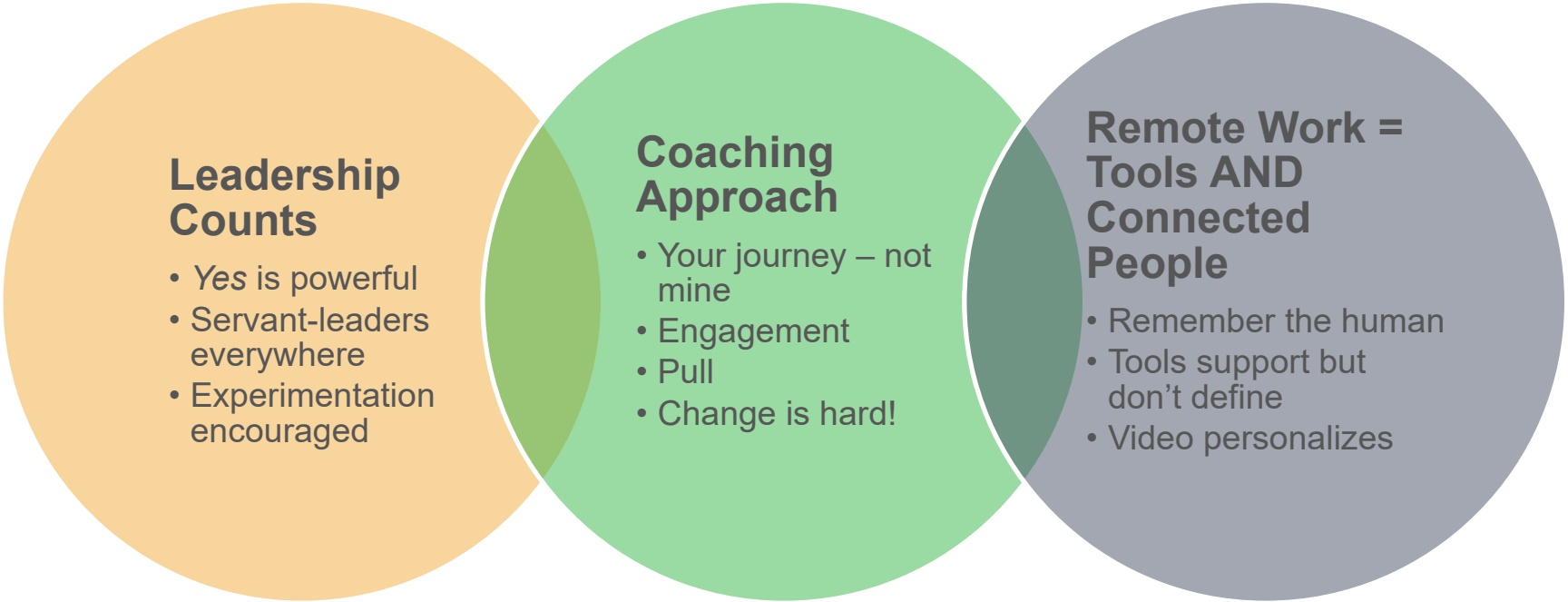
- One term, many stances
- Hold the client's agenda and needs
- Multiple perspectives, experiences
- Agile coaching team
- Avoid "SAFe says" or "Scrum says."
- Result = engaging, creating pull
- More important in uncertain times
- Lessons for all, coaches included

Success Factors



Transformation in an Uncertain World: What it Took



Join us at the Meet the Speaker Session!

Please refer to the agenda for scheduled times

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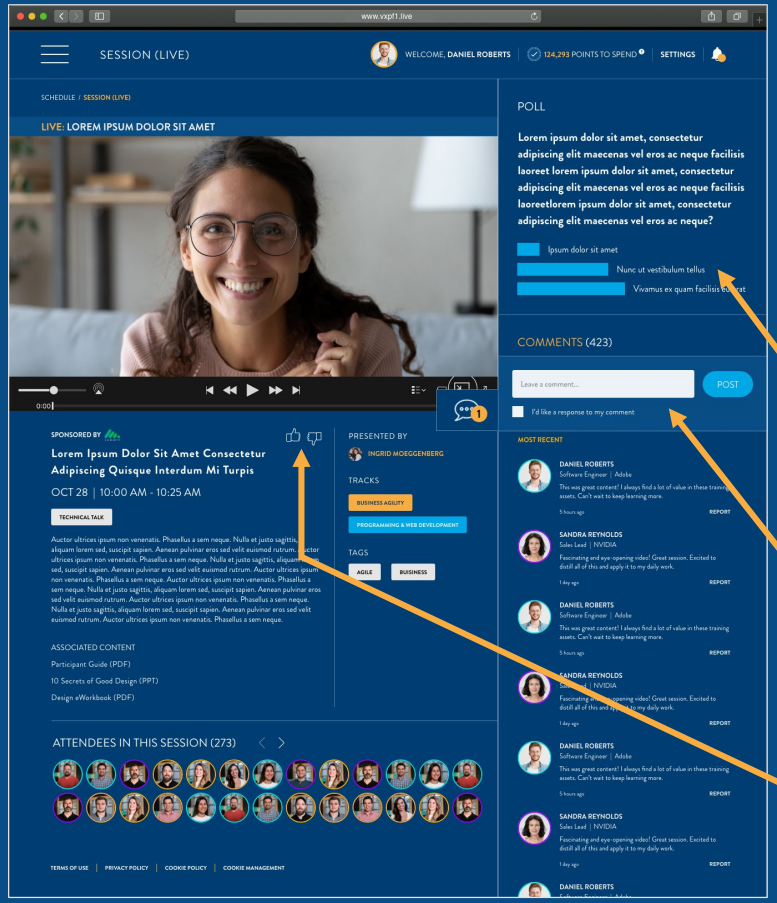

Participate in polling, post comments, and rate sessions

1. Polling
2. Comment
3. Thumbs up or down

Thank you!

What happens when we reopen?